

Job Title: Grants Manager

Hours: 35 hours per week

Duration: Permanent

Salary: NJC Salary Scale PO3 Points 32 - 35, starting on point 32 £36,371

Responsible to: Grants Director

Responsible for: Grants & Donor Care Officers and Grants & Donor Care Support

Officers

Location: The Foundation currently has a hybrid working approach and

therefore the place of work will include both the office location

and home based working.

Role Description

This is a new and exciting role, to provide additional leadership and management to support the growth in our grant-making. The Grants Manager will work closely with the Grants Director to build strong relationships with staff, grantees, donors and funders, to encourage more investment into the local community through the Community Foundation.

The Grants Manager will be responsible for managing and coordinating the day to day administration of a large range of the Foundation's grant programmes and funds, making effective grants that support the objectives of the Foundation; and meeting community needs and donor priorities.

About You

You will be someone who has excellent leadership skills and significant experience of managing and leading a staff team. You will have the knowledge, skills and experience to build a strong team that can deliver a high quality service. You will be motivated and committed to our values, vision and mission. You will have excellent communication skills, with the ability to deal with people from diverse backgrounds

and be able to build relationships with staff and stakeholders.

We expect you to have strong administrative skills and be highly organised, with the ability to manage a large volume of different funds and programmes. You should be able to plan and manage your time effectively and prioritise your workload and/or work under pressure. We expect all our staff to have strong IT skills and be competent in using MS Office or Google Workspace and databases.

We also expect that you will identify improvements and efficiencies to help us improve our services and live our culture and values.

Main Responsibilities

The responsibilities of the Grants Manager will include:

Leadership and staff management

- Leading, managing and developing a strong team where individuals are working to clear outcomes which are in line with the vision, mission and values of the Foundation;
- Enabling and supporting the team to deliver an excellent grants and donor care service and build relationships with donors and funders which result in increased income for the Foundation;
- Line managing the Grants & Donor Care staff, providing support and supervision to these staff, monitoring their performance and ensuring they meet individual and team KPI's.

Grant Management

Co-ordinate the day to day operations of the Grants team and grant funds, programmes, processes and budgets. In particular:

- Reviewing the grant process and implementing improvements to ensure effectiveness and efficiency, alongside the Grants Director and Grants Team;
- Identify and develop, alongside the Grants Director, innovative and creative grant making opportunities, particularly to ensure more effective engagement with grantees;
- Managing the day to day administration of the grant programmes including scheduling fund opening and closing dates, overseeing financial monitoring, and monitoring/evaluation processes for our funds;
- Ensuring the CRM database is up to date and working effectively to support grant-making;

- Coordinating and overseeing the assessment of grant applications;
- Attending grant panel meetings, ensuring papers are issued in advance, and presenting relevant information at the meetings.

Donor Care

- Developing and maintaining good relationships with funders and donors in order to provide an excellent, quality donor service and donor care;
- Act as the key Relationship Manager with some donors and funders, providing excellent donor care to ensure continued investment in the local community through the Community Foundation;
- Overseeing and ensuring high quality donor relationships for which the Grants and Donor Care staff are the key relationship managers;
- Identifying and supporting events which showcase our work and impact and encouraging donors and funders to invest.

Monitoring Impact

- Develop reports on the impact of projects in receipt of grants allocated under the wide variety of Funds and Programmes administered by the Community Foundation;
- Ensure that funds and programmes meet targets and objectives and returns and reports are submitted accurately and on time.

Policy, Knowledge and Learning

- Identify policy issues arising from applications and delivery of grants, and liaise with the Grants Director on how these may influence the direction of grant-making and the wider policy work of the Community Foundation;
- Being informed about the community and voluntary sector and relevant policy issues and how this impacts upon the sector;
- Participating in and contributing to the overall work of the Community Foundation for Northern Ireland as required;
- Identifying opportunities for personal development and learning.

Networking & Communications

Liaising with CFNI's communications team on funds and projects of interest;

• Leading on the delivery of grant information events and funding fairs, seeing is believing visits, conferences and seminars, where appropriate.

General

All staff are required to:

- Carry out their work in accordance with the organisational values and ensure that their behaviours are in keeping with our values;
- Be aware of, understand and comply with all of the Foundations policies and procedures;
- Manage their workload effectively while ensuring the efficient use of office resources and in particular Google Workspace and the Foundation's database, Salesforce;
- Maintain at all times the confidentiality of information received;
- Carry out such other appropriate tasks and work as requested;
- Attend and participate in staff meetings, team meetings and relevant training;
- Attend some of the Foundation events each year;

This Job Description is not intended to comprehensively list the responsibilities of the post, but to indicate the main areas which at this stage appear to be the essential requirements of the post.

Summary of Main Terms and Conditions

This is a full-time permanent post. Working hours are 35 per week, exclusive of meal breaks. The normal hours for this post are Monday to Friday, 9.00 a.m. to 5.00 p.m. and based in the Foundation's Belfast Office. However, the Foundation is a flexible employer and currently has a hybrid working approach and therefore the place of work will include both the office location and home based working.

Holidays are 25 days annually plus birthday off, (plus statutory & customary days). The post is subject to a probationary period of up to 6 months.

The post-holder may be eligible for membership of the Foundation's Pension Scheme. The post-holder will be entitled to membership of the Foundation's HealthShield Employee Benefits Scheme.

The post-holder will <u>not</u> be entitled to on-site parking.

The Community Foundation for Northern Ireland is an equal opportunities employer. We welcome applications from all suitably qualified persons.

Grants Manager - Person Specification

	ESSENTIAL CRITERIA	ASSESSMENT
EXPERIENCE	A minimum of 4 years experience in a management role, which includes: (i) responsibility for line managing staff and (ii) managing a department or function to deliver a high quality service and (iii) leading, supporting and developing a high performing team.	Application Form, test, presentation and Interview
	At least 4 years experience of building strong external relationships with key stakeholders.	Application Form, test, presentation and Interview
KNOWLEDGE/ SKILLS	Knowledge of the community and voluntary sector and the current issues that the sector is facing, particularly in Northern Ireland.	Test, presentation and Interview
	A working knowledge of MS Office or Google Workspace, plus strong IT skills including the ability to use IT systems to implement, manage and monitor processes and workloads.	Test, presentation and Interview
	Excellent communication skills including the ability to communicate orally and in writing in a clear and concise manner, including writing reports.	Test, presentation and Interview
	Excellent organisational and time management skills, with the ability to deliver on high volumes of work, to tight deadlines.	Test, presentation and Interview
	The ability to draw out the policy implications of grant programmes.	Test, presentation and Interview
OTHER REQUIREMENTS	Committed to the Foundation's vision, mission and values;	Application Form and interview
		Application Form and Interview

	Committed to Diversity, Equality and Inclusion and to working with a diverse range of people and communities across Northern Ireland.	
	Able to attend events and meetings across Northern Ireland, including occasional evening events and meetings	Application Form
	DESIRABLE CRITERIA	ASSESSMENT
QUALIFICATIONS	A relevant degree or leadership qualification	Application Form
EXPERIENCE	Experience of using a customer relationship management systems such as Salesforce	Application Form

June 2022